

NPP-88	14th Finance Commission: Declaration of Service Level Standards (FY: 2017-18)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Shamli		Shamli	UP	Surendra Singh				Nagar Palika Parishad, Shamli				9412472627		nppshamli@gmail.com					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
	58.8	62	123.2	129	0	0	24	23	16	17	100	100	100	80	13.8	14	85.9	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
	71.3	78	55.2	61	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2017-18)									Target (2018-19)										
0									0										